

Quick Reference

General

To access WebEOC you will need the following:

- Internet connection
- Web Browser (Specifically, Internet Explorer 6.0 or better)
- Website URL
- Enable pop-ups for this site in browser
- WebEOC Username and Password

Login Procedure

- Click on WebEOC icon on the desktop; or
- Open Internet Connection (if necessary)
- Start Internet Explorer
- Obtain URL Enter it in browser
- Select Jurisdiction
- Enter assigned *Username*
- Type assigned Password (See Figure 1)



Figure 1

- Click OK.
- Select Position (If there are any) and Incident from the drop-down lists, then press OK. (See Figure 2)



Figure 2

- On the *Additional Login Information* page, this information will be used as an ad-hoc phone list.
 - Name required field
 - Location, Phone Number, Email, and any Comments and click OK. (See Figure 3)



Figure 3

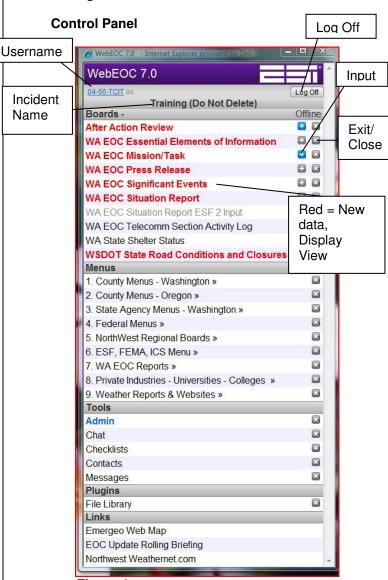
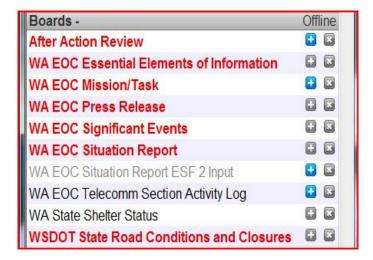


Figure 4



Boards



Viewing Items

- Click the text hyperlink on the Board next to desired item; Board appears in a separate window
- Use the scroll bar to review all the items

Add Board Item

- Click the Blue Icon for Input
- Complete the information
- Click the Save button

Sorting

When you view lists on the board, they are displayed in Z-A order by date/time. You can change the sort order.

- Click the text Link next to the board item
- Click the **Sort** button next to the **Entry** button
- Click on the drop-down and choose sort field
- Choose Ascending or Descending
- Click on Apply
- Return to the display; the items will now appear in the new order

Filtering

Board lists can be filtered to show only records that meet the selection criteria entered.

- Again, click the text Link next to the desired Board
- Click the *Filter* button at the top
- Use drop-down lists and/or check boxes to create search criteria
- Click on Apply
- Return to Board display

Clearing a Filter

 Click on the *text Link* button next to the desired Board

- Click the Filter button next to Sort
- Click *Clear*; click *Apply*

File Library



The File Library allows WebEOC users to upload and share documents and files with other WebEOC users. Click on *File Library* in the Control Panel to display the File List window.

Viewing a File

To view a file you must have the appropriate application available on your computer (i.e. Word must be loaded to open .doc files, etc.)

- Click File Library in the Control Panel
- Click the *View* (down arrow) icon next to the file you wish to view; a File view window appears displaying the file

Adding a File

- Click File Library in the Control Panel; the File List window displays
- Click the Add File button
- Click the *Browse* button; navigate to the file
- Click Open
- Click Save to upload the file to the WebEOC server

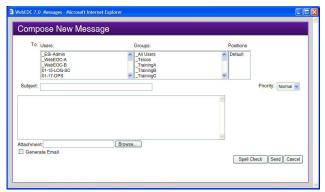
Creating a Message

The Messages plug-in allows you to send messages to other WebEOC users. You can address messages to an individual, selected individuals or a group/role.

- Click *Messages* in Plug-ins sub-heading
- Click the *Compose* button

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- Click on *User* or *Group*; for multiple users/groups hold the [*CTRL*] key and click
- Type Subject
- Type Message
- Choose **Priority**
- Click Send

Adding Attachments

Any file on your computer or network can be sent as an e-mail attachment. From a message:

- Click on the Browse button
- Click on the *Look* in drop-down list to choose the drive
- Double-click the folder to choose the directory
- Double-click the file. The file will appear in the message area
- WebEOC messages only support one file attachment. If multiple files create a .zip file and attached compressed file

Reading Messages

When you click on the Messages plug-in, you see a list of all messages that have not been deleted.

- Click *Messages* in the Plug-ins area; the Inbox list displays
- Click in any part of a message; the message appears on screen

Forwarding a Message

- Click Messages in the Plug-ins sub-heading area
- Click in any part of the message to display the message
- Click the Forward button
- Choose Recipient(s) by username or by group; hold [CTRL] to select multiple
- Click Send

Replying to a Message

- Click *Messages* in the Plug-ins area
- Click in any part of the message to display the message

- Click the *Reply* button; message is addressed to Sender
- Type message response
- Click Send

Printing a Message

- Click *Messages* in the Plug-ins area
- Click in any part of the message to display the message
- Click the *Print* button; Windows print dialog is displayed
- · Adjust settings as necessary
- Click Print

Deleting a Message

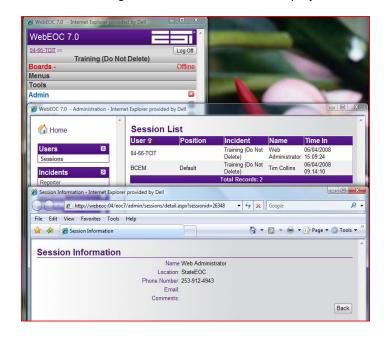
When you delete a message from the WebEOC Inbox, it is moved to the Deleted Messages folder.

- Click Messages in the Plug-ins area
- Click on the *Trashcan* icon at the right of the message; the delete confirmation screen appears
- Click OK to delete the message

Session Information

The session information is the ad-hoc phone list created when users log-in into WebEOC and identify themselves with their contact information.

- From the Control Panel, Click Admin
- Click under Users. Sessions
- To the right a Session List will be displayed.



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Menus

To find additional information from the counties, other state agencies, federal agencies, and/or private industry look under **Menus**.

Note: Not all counties are connected to WebEOC.



For example:

To view Umatilla County

- Click County Menus Oregon
- Click Umatilla County a window will appear with the available boards publish by Umatilla

To view Benton County

- Click County Menus Washington
- Click **Benton County** a window will appear with the available boards publish by Benton

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